
Commitment To Our Customers

Pend Oreille Public Utility District is committed to improving the quality of life and the success of the community it serves through sound business practices with respect to reliable and affordable electric and water services.



PEND OREILLE COUNTY PUD

*Quality Service
at Low Cost*

RATES FOR ELECTRIC SERVICE

Effective August 1, 2007

4. CHARACTER OF SERVICE: Power and energy supplied hereunder shall be a three-phase alternating current at approximately 60 cycles per second, or such other types of service as may be available.

5. POINT OF DELIVERY AND DELIVERY VOLTAGE: Power and energy shall be delivered to each consumer at such point or points and such voltage or voltages as are agreed upon by the District and the consumer. If service is rendered to a consumer at more than one point of delivery, the amount of the charge for each power delivery shall be computed separately under the applicable rate schedule unless otherwise specifically provided in the contract in cases where:

- (1) delivery at more than one point is advantageous to the District
- (2) the flow of power at the several points of delivery is reasonably beyond the control of the consumer.

Delivery at more than one voltage shall constitute delivery at more than one point.

6. ENERGY SUPPLIED FOR EMERGENCY AND BREAKDOWN USE: No emergency shall be construed as covering lack of firm power due to hydraulic characteristics of plant or electrical conditions of lines or substations of either party. Delivery of emergency or breakdown energy shall be made only after the seller and the industrial consumer through whose facilities the said energy is to be delivered shall be satisfied that said delivery will not overload any equipment concerned in the transfer to such an extent as to interfere with its proper operation at that time or at any future time. Any special services required for said emergency service in addition to the regular duties of the regular staff of the seller, shall be paid by the consumer. Any temporary installations necessary to accomplish the emergency transfer of power shall be paid by the consumer, and if salvaged, the consumer shall be credited with salvage value.

7. RESALE NOT ALLOWED: Power and energy may only be used for the purposes specified in the Agreement of Purchase, and must be used only by the consumer as specified. No resale is allowed under the contract provisions or rate schedules, and any power or energy metered or otherwise sold to others will be billed as a separate point of delivery under the applicable schedule.

8. POWER FACTOR: The formula for determining average power factor is as follows:

$$\text{Average Power Factor} = \frac{\text{kWh}}{\sqrt{\text{kWh}^2 + \text{kVARh}^2}} \quad \text{or} \quad \frac{\text{KWh}}{\text{KVAh}}$$

**PUBLIC UTILITY DISTRICT NO. 1
Of Pend Oreille County**

RESIDENTIAL SERVICE

Availability

Residential rate customers are limited to single-residential dwellings and farm use, single-phase 60 cycle, 120/240 volt service. Capacity of individual motors served shall not exceed 10 H.P. Approval must be obtained from the District for use of any one item of equipment that exceeds 20 kW in capacity and 7 kW in stages.

Single-Phase Service (Schedule 11/21) - Monthly Rate:

Basic Charge	\$20.00
Energy Rate	\$0.034 per kWh

Budget Billing (Schedules 10/20)

Customers who have been with the District for a minimum of twelve months and have a good credit record may elect to be billed based on a budget amount. The Budget Payment Plan is offered once each year. The budget amount that will be billed each month will be based upon 1/12 of the estimated annual billing. Should customers choose, they may pay their estimated annual bill in full prior to the first month's budget payment and receive a discount.

At the end of the budget year, any remaining balances, due to over/under estimating of the annual billing, will be added or subtracted from the next year's budget estimate.

Service and Line Extension Charges

Additional charges may be applicable for costs of line extensions, service drops and/or revisions. Refer to the Electrical Line Extension Policies for applicable charges.

Meter Reading

Meters will be read by District personnel monthly with the exception of remote accounts. Customers in remote areas may be asked to provide the District with their readings each month. If no reading is received, an estimated bill will be figured based upon previous usage. All meters shall be easily accessible to District personnel.

**PUBLIC UTILITY DISTRICT NO. 1
Of Pend Oreille County**

RESIDENTIAL SERVICE- SECONDARY METER

Availability

Secondary Meter Service is limited to customers who have a primary residential meter at the same service location with the same billing name and physical address as the secondary meter. The secondary meter cannot serve a residence, commercial business, or irrigation account. Examples of secondary meter accounts would be those that meter energy usage to a shop, garage, household water pump, barn, or shed. District field personnel will verify accounts qualifying for Secondary Meter Service.

Capacity of individual motors served shall not exceed 10 H.P.

Single-Phase Service (Schedule 14/24) – Monthly Rate:

Basic Charge	\$15.00
Energy Rate	\$0.034 per kWh

Budget Billing (Schedules 13/23)

Customers who have been with the District for a minimum of twelve months and have a good credit record may elect to be billed based on a budget amount. The Budget Payment Plan is offered once each year. The budget amount that will be billed each month will be based upon 1/12 of the estimated annual billing. Should customers choose, they may pay their estimated annual bill in full prior to the first month's budget payment and receive a discount.

At the end of the budget year, any remaining balances, due to over/under estimating of the annual billing, will be added or subtracted from the next year's budget estimate.

Service and Line Extension Charges

Additional charges may be applicable for costs of line extensions, service drops and/or revisions. Refer to the Electrical Line Extension Policies for applicable charges.

Meter Reading

Meters will be read by District personnel monthly with the exception of remote accounts. Customers in remote areas may be asked to provide the District with their readings each month. If no reading is received, an estimated bill will be figured based upon previous usage. All meters shall be easily accessible to District personnel.

**PUBLIC UTILITY DISTRICT NO. 1
Of Pend Oreille County**

COMMERCIAL AND INDUSTRIAL

GENERAL RULES AND REGULATIONS

1. **FIRM POWER:** Firm power is power which is always available except when operation of the facilities used by the District to serve the consumer is suspended, interrupted, interfered with, or curtailed due to strikes or to failure, damage, or destruction of such facilities from causes reasonably beyond the control of the party having jurisdiction thereof, which by the exercise of reasonable diligence such parties could not reasonably have been expected to avoid.

2. **CONTRACT DEMAND:** The contract demand shall be the amount of firm power that the District agrees to have available for delivery to the consumer. The delivery of power in excess of contract demand shall in no event obligate the District to continue to deliver power in excess of the contract demand. If the contract demand has been exceeded, and if at any time the District notifies the consumer that future delivery of power will be restricted, or restricts power delivery to a specific amount which it determines can be made available (not including temporary restrictions made necessary by emergency conditions) then, in determining subsequent bills, such restricted demand shall be substituted for any higher ratcheted demand or current computed demand which would otherwise be applicable. This provision shall not be deemed to give the District the right to restrict deliveries below contract demand.

3. **MEASURED DEMAND:** The measured demand shall be the consumer's maximum 30-minute registered demand at the point of delivery during the billing period, exclusive of any authorized takings of dump energy and of any abnormal non-recurring demands due to emergency conditions or causes reasonably beyond the consumer's control; provided, however, if the amount of firm power requested by the consumer's dispatcher and scheduled for delivery by the District exceeds the maximum registered demand during billing period, then the maximum amount of such scheduled power shall be the measured demand during the billing period.

If service is rendered to a consumer at more than one point of delivery, the measured demand shall be determined separately for each point of delivery subject to the provisions of Section 5 thereof.

In cases where power deliveries by the District involve conditions under which the flow of power at the point or points of delivery cannot be adequately controlled by reason of interconnections with other systems which are in turn interconnected, directly or indirectly, with the District's system, the monthly measured demand will be determined as a single amount based on early schedules as mutually agreed upon between the respective dispatchers covering all points of delivery.

The dispatchers shall hold deviations from schedule to a minimum, and shall correct therefore, as promptly as possible under conditions approximately equivalent to the conditions under which the deviation occurred.

**PUBLIC UTILITY DISTRICT NO. 1
Of Pend Oreille County**

SERVICE TO MOBILE HOMES AND TRAILER COURTS

Residential rate schedules shall apply to individually-metered spaces. The Commercial Service Rate Schedule(s) shall apply to facility buildings such as offices and bath houses, and for service to trailer hook-up spaces not individually metered.

Landlord responsibility for service to rental properties is applicable to mobile homes and trailer court operations.

Line Extension Policy is also applicable to the installation.

In the event meters are registered in the trailer court operator's name, the operator may not in turn charge his customer more than his cost for power.

SERVICE TO RECREATIONAL VEHICLE PARKS

The District will supply service to recreational vehicle parks at points of delivery, at the Commercial Service Rate Schedule(s). Service will be rendered through a master meter before distribution to individual facilities. The owner and/or developer of the property will be responsible for the installation, ownership, maintenance and operation of all electric facilities beyond the point of delivery. The owner of the property may, in turn, charge customers for electrical usage, but under no circumstances may the owner charge a rate higher than the District's rate.

Applicable electrical safety codes and standards of construction must be met. The District reserves the right to review the customer's plan or service construction or change of facilities. It is the customer's responsibility to provide suitable protective equipment such as fuses, circuit breakers and relays to adequately protect their equipment.

The customer will assume all liability or responsibility for any loss or damage resulting from defects in the customer's electrical installation or from accidents which may occur on the customer's property. All other applicable District policies herein shall also be strictly adhered to.

**PUBLIC UTILITY DISTRICT NO. 1
Of Pend Oreille County**

COMMERCIAL SERVICE

Availability

For all commercial, public, three-phase farm and industrial customers with estimated maximum demands of less than 500 kW for all uses, subject to the General Rules and Regulations.

Type of Service

Single-phase and three-phase where available, at standard secondary voltages.

Single-phase (Schedule 15/25) Monthly Rate:

Basic Charge	\$20.00
Energy Rate	\$0.031 per kWh

Three-phase (Schedule 16/26) Monthly Rate:

Basic Charge	\$35.00
Energy Rate	\$0.031 per kWh

Demand Charge: \$2.50 per kilowatt of billing demand per month after the first 50 kW.

Service and Line Extension Charges

The provisions of the Electric Line Extension Policy are applicable to commercial services.

Other Charges

Charges may be made for power-factor adjustment on installations of 100 kVA or more of total required transformer capacity. Computation shall be according to the schedule for large industrial services.

Individual units of equipment that could draw an excess of 25 kW must be approved for installation by the District.

Meter Reading

Meters will be read by District personnel every month. Meters shall be easily accessible to District personnel.

**PUBLIC UTILITY DISTRICT NO. 1
Of Pend Oreille County**

COMMERCIAL SERVICE- UNMETERED

Availability

Available to customers who have commercial equipment authorized to be located on District poles and fixtures rated less than 15 amps 120V (8 amps 240V) or 1500 watt nameplate. Some typical equipment might include cable TV amplifiers, sign lighting, traffic signals, wireless radios, etc. Placement of such unmetered equipment on District poles and fixtures must be approved by the District in advance of field deployment. The District reserves an absolute right to change or revoke the terms, conditions, and rates for unmetered commercial service, in which event the customer(s) may receive service under the provisions of the Commercial Service rate schedule.

Applicability

Unmetered service is available to commercial users that desire to locate electric equipment on or near District poles in accordance with applicable codes and District approved pole-space mounting. The service billing includes an energy rate based upon 100% nameplate electrical input. Equipment is ineligible for unmetered service with missing, damaged, or non-existent name plate characteristics. The electrical equipment may not remain on a District structure if equipment owner chooses, or is told by the District, to provide a metered service.

Type of Service

Alternating current, single-phase, at 120/240 Volt secondary voltages.

Service and Line Extension Charges

The provisions of the Electric Line Extension policy for unmetered accounts apply for qualified and District approved equipment and lighting.

Unmetered Monthly Rate (Schedule 19)

Basic Charge 20.00
Energy Rate \$0.031 per kWh (See Appropriate Column)

Monthly kWh Assessed (based on nameplate and 730 hours/month)

Amps(120V)	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
kWh	88	175	263	350	438	526	613	701	788	876	964	1051	1139	1226	1314
Amps(240V)	1	2	3	4	5	6	7	8							
kWh	175	350	526	701	876	1051	1226	1402							
Watts	100	150	200	400	500	600	700	800	900	1000	1100	1200	1300	1400	1500
kWh	49	73	97	195	243	292	341	389	438	487	535	584	633	681	730

**PUBLIC UTILITY DISTRICT NO. 1
Of Pend Oreille County**

YARD LIGHT SERVICE

Availability

Available to businesses, farms, apartments, residences and for cooperative community lighting.

Service Provided

The District shall install, operate and maintain standard luminaire refractor-type fixtures on its existing poles or on District-provided treated poles. The customer shall pay the base rate as provided below and a \$75.00 installation fee when the installation of a fixture requires setting of a wood pole for which there is no other function. An additional fee of \$50.00 will be assessed when there is a request, or due to the type of electrical facilities in the area, that the luminaire be connected via underground cable. Additional installation charges may also be added to amortize costs of special fixtures, poles, or other special equipment. Tenants or rental property must secure written permission from the property owner authorizing the District to make installation on the property.

Rates:

Type of Light	Approximate Wattage	Approximate Lumens	Monthly Rate
Sodium Vapor	100	8,550	\$ 6.20
Sodium Vapor	150	14,400	\$ 6.20*
Sodium Vapor	200	19,800	\$ 6.70
Sodium Vapor	400	47,500	\$ 9.80

Termination of Service

All customers except community service members who are on a contract basis, may terminate service upon 60 days' notice to the District.

Billing

Billing for yard lights shall be included in the regular monthly power charge to the customer. The customer will be billed for any partial month, beginning and ending charges on a pro rate basis.

Payment of Bills and Service Charges

Refer to the Service and Credit Policy.

*No longer available for new or replacement installations.

**PUBLIC UTILITY DISTRICT NO. 1
Of Pend Oreille County**

STREET LIGHTING SERVICE

Availability

Available to towns, by contractual arrangement. Revisions of this rate schedule shall apply to existing contracts as of the effective date of the change.

Service Provided

The District shall install, operate and maintain standard luminaire refractor-type fixtures on its existing poles or on District-provided treated poles. The customer shall pay the base rate as provided below and a \$75.00 installation fee when the installation of a fixture requires setting of a wood pole for which there is no other function. An additional fee of \$50.00 will be assessed when there is a request, or due to the type of electrical facilities in the area, that the luminaire be connected via underground cable. Additional installation charges may also be added to amortize costs of special fixtures, poles, or other special equipment. Tenants of rental property must secure written permission from the property owner authorizing the District to make installation on the property.

Rates:

Base rates shall apply to standard luminaire refractor-type fixtures, installed on existing poles. Where deluxe-type fixtures, or metal poles or special wood poles are desired, an additional charge may be made to amortize the additional cost.

Base Rates - Annual

Type of Light	Approximate Wattage	Approximate Lumens	Monthly Rate
Sodium Vapor	100	8,550	\$ 5.15
Sodium Vapor	150	14,400	\$ 5.15
Sodium Vapor	200	19,800	\$ 5.65
Sodium Vapor	310	35,600	\$ 7.75*
Sodium Vapor	400	47,500	\$ 8.75

Additional Charges

When the customer requests a change or replacement of existing fixtures that have been in service less than 15 years, the District reserves the right to apply a reasonable charge for amortization of the increase in cost.

*No longer available for new or replacement installations.

**PUBLIC UTILITY DISTRICT NO. 1
Of Pend Oreille County**

INDUSTRIAL SERVICE

Availability

To customers in Pend Oreille County with estimated maximum demands of not less than 500 kW per month and requiring service equipment with capacity of 500 kVA or greater, by contract and under the General Rules and Regulations for Industrial Service. Existing Load as of July 10, 1986 is fully entitled to District hydroelectric resources. New Industrial Load beginning service after July 10, 1986 and before May 22, 2001 is entitled to a maximum of 5 Average MW of District hydroelectric resources. New Industrial Load beginning service after May 22, 2001 is entitled to a maximum of 2 Average MW of District hydroelectric resources.

Type of Service

Three-phase voltages as negotiated and based on a specified maximum contract demand. See "General Rules and Regulations".

Below 2 Average MW (Schedule 27) Monthly Rate:

Energy Rate: \$0.025 per kWh

Demand Charge: \$2.50 per kilowatt of billing demand per month.

Above 2 Average MW (Schedule XX) Monthly Rate:

Energy Charge:

All charges by negotiated contract only. Final approval by Board of Commissioners. Said contract shall include a component designed to fully recover all District increased power costs arising from the new contractual load.

Service, Line Extension, and Facilities

By negotiated contract. Final approval by Board of Commissioners.

Determination of Billing Demand

The billing demand shall be the maximum average kilowatt load used by the customer for any period of thirty consecutive minutes during the month for which the bill is rendered, as indicated or recorded by a demand meter, but not less than 80% of the highest measured demand during the preceding 11 months. The billing demand continues to be charged regardless of energy consumption until such time that 80% of the highest measured demand is less than 50 kWh.

Power Factor Adjustment

The customer agrees to maintain a unity power factor as nearly as practicable. The demand charge, before adjustment for power factor, will be increased 1% for each 1% by which the average power factor is less than .97 leading or lagging.

Minimum kWh Usage

Industrial service will be provided under a negotiated contract providing for minimal monthly payments to assure amortization of the portion of facilities subsidized by the District.

**PUBLIC UTILITY DISTRICT NO. 1
Of Pend Oreille County**

TRIBAL SERVICE

Members of the Kalispel Tribe of Indians who receive energy at their premise on the Kalispel Indian Reservation are, by Washington State law, exempt from paying the District's public utility and privilege taxes. This schedule excludes these taxes from the otherwise applicable rate schedules. Public Utility Tax Exemption forms are available at the Kalispel Tribe of Indians office and District offices.

Residential*

Single-Phase Service (Schedule 30/40) – Monthly Rate:

Basic Charge	\$18.80
Energy Rate	\$0.032 per kWh

Budget Billing (Schedule 31/41)

Secondary Meters*

Single-Phase Service (Schedule 34/44) – Monthly Rate:

Basic Charge	\$14.10
Energy Rate	\$0.032

Budget Billing (Schedule 33/43)

Commercial*

Single-phase (Schedule 35/45) – Monthly Rate:

Basic Charge	\$18.80
Energy Rate	\$0.029

Three-phase (Schedule 36/46) – Monthly Rate:

Basic Charge	\$32.90
Energy Rate	\$0.029

Yard Lights*

200 Sodium Vapor (Schedule 200T) \$6.30 per month

*See pages 2, 3, 4, and 9 for conditions of availability, budget billing, service and line extension charges, meter reading, and other charges that may apply.

**PUBLIC UTILITY DISTRICT NO. 1
Of Pend Oreille County**

ANNUAL IRRIGATION RATE

Availability

Power available for seasonal irrigation from April 1 to October 31, under a five-year service contract initially, and thereafter annually unless canceled in advance of contract year.

Type of Service

Alternating current, single-phase, two-phase or three-phase, 60 cycles, at available secondary voltage. At the discretion of the District, single-phase service may be furnished provided the motor capacity is not in excess of 10 H.P.

Annual Rate (Schedule 18):

Energy Rate \$0.034 per kWh

Minimum Annual Charge

The minimum annual charge shall be \$9.25 per H.P. of rated capacity of motor, but not less than \$92.50 per year.

Service Extensions

The provisions of the Electrical Line Extension Policy are applicable to irrigation accounts.

Power Factor

The consumer agrees to maintain a unity power factor as nearly as practicable. The District may measure such power factor at any time, and if it is found unreasonably low, the customer shall be required to install capacitors as necessary, or to pay an appropriate additional charge for power purchased.

Delivery Point

The above rates are based upon the supply of service through a single metering point at one voltage and phase. If additional service is required by the same customer at other points of delivery or at different voltage or phase, such service shall be metered and billed separately under the appropriate rate schedule.

Meter Reading

Meters will be read every October. Refer to the Service and Credit Policy for any questions.

CONTENTS

Residential Service.....	2
Secondary Meter Service	3
Commercial Service	4
Commercial Unmetered Service	5
Industrial Service	6
Tribal Service	7
Annual Irrigation Rate	8
Street Lighting Service	9
Yard Light Service	10
Service To Mobile Homes And Trailer Courts	11
Service To Recreational Vehicle Parks	11
Commercial And Industrial - General Rules And Regulations	12
What Is A Public Utility District	14
Services Offered By The District	14

What Is A Public Utility District?

Public Utility Districts were initiated in the 1930s by the granges to electrify rural areas. The law reads, “The purpose of this act is to authorize the establishment of public utility districts to conserve the water and power resources of the State of Washington for the benefit of the people thereof and to supply public utility service, including water and electricity, for all uses”.

A three-member Board of Commissioners, elected in staggered six-year terms from three districts within the county, sets policy and appoints a General Manager who is the Chief Executive Officer of the District.

As a new customer, please take time to familiarize yourself with the information contained in this booklet

Services Offered By The District

Budget Payment Plan

Residential customers can have their electric bills averaged over a 12-month period. Ask your Customer Service Representative about the plan.

Net Metering

The District offers a net metering program, in which customers use privately-owned equipment to generate electricity for use by utility customers. For more information regarding this program, contact the District’s Engineering Department.

One-Time Payment Plan

You can receive a discount on your energy bill by paying a year in advance. Contact a Customer Service Representative for more information.

Energy Services

Do you have questions about heating, lighting and energy efficiency? We’ve got answers. A trained energy specialist will survey your home or business. Bring us your building plans for an energy check. Pick-up free brochures covering everything you want to know about using energy wisely.

Neighbors In Need

Make a tax-deductible donation when you pay your electric bill to assist the less fortunate with their utility payments. Use the designated space on your billing statement for your contribution. N.E. Washington Rural Resources distributes the funds.

Radio Help

Need help in a hurry? Our radio-equipped vehicles are on duty throughout the county, and each displays the familiar *Radio Help* decal. Our employees can provide an instant radio link to an appropriate emergency response agency during an emergency.