



PEND OREILLE PUBLIC UTILITY DISTRICT BROADBAND SURVEY

General Manager
Bob Geddes
(509) 447-3137

Commissioners
Daniel Peterson, District 1
Curt Knapp, District 2
Kenneth Hirsch, District 3

Thank you for taking the time to complete this survey. The results of the survey will assist Pend Oreille PUD in evaluating the role, if any, that it should play in building “**wholesale**” infrastructure required for “**high-speed**” data transport services, commonly known as “**broadband**”. Please complete both sides of the survey, and return with your bill, or separately if you prefer. Surveys must be received by November 19, 2004, to be included in the results. The results of the survey will be posted on the District’s website (www.popud.com), and will also be summarized in a future newsletter. Again, thank you for participating; your input, as always, is valued.

1. The PUD has been competent in providing utility services, such as electricity and water, in Pend Oreille County.
 Strongly Agree Agree Neutral Disagree Strongly Disagree
2. Do you use the PUD’s on-line payment “Click to Pay”, Phone to Pay, or a Credit Card to pay your utility bill?
 Yes No Don’t Know
3. Do you have Internet access at your home Yes No Don’t Know ?
AND/OR at your office Yes No Don’t Know?
4. Pend Oreille County needs faster Internet connections.
 Strongly Agree Agree Neutral Disagree Strongly Disagree
5. Are you aware that the PUD has fiber optic systems, used by retailers, who provide advanced communication services to the hospital, schools, libraries, health clinics, etc., in the community?
 Yes Don’t Know No
6. Do you or anyone in your household have an email address? Yes No
7. I am satisfied with my household’s present Internet connection speed.
 Strongly Agree Agree Neutral Disagree Strongly Disagree
8. I have purchased one or more items on the Internet. Yes No
9. With certain **high-speed** connections, your telephone can work well using the Internet.
 Strongly Agree Agree Neutral Disagree Strongly Disagree
10. Our household has a second phone line dedicated to Internet use. Yes No Don’t Know
11. My property is more valuable or marketable with a **high-speed** Internet connection.
 Strongly Agree Agree Neutral Disagree Strongly Disagree
12. I support the PUD in building wholesale **high-speed or broadband** utilities.
 Strongly Agree Agree Neutral Disagree Strongly Disagree
13. **High-speed** Internet should be made available in all areas of the county.
 Strongly Agree Agree Neutral Disagree Strongly Disagree

14. **High-speed** Internet may make Pend Oreille County more attractive to business.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

15. I am willing to pay my Internet Service Provider _____ per month for **high-speed** Internet services.

- Less than \$75 but more than \$50
- Less than \$50 but more than \$25
- Less than \$25 but more than \$10
- Less than \$10 but more than \$0
- \$0

16. The facilities necessary to provide faster Internet speeds should be paid for by: (Please check all that apply)

- Taxes
- Assessment on utility bill
- Electric rates
- Assessment on phone bill
- Those who use it
- Public funds, like roadways & schools

17. The PUD should continue building wholesale **high-speed or broadband** facilities.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

18. Our household would like a second phone line dedicated to Internet use. Yes No Don't Know

19. I am willing to pay _____ initial equipment cost to increase my Internet speeds.

- Less than \$1000 but more than \$500
- Less than \$500 but more than \$250
- Less than \$250 but more than \$100
- Less than \$100 but more than \$0
- \$0

20. Would you pay more for the equipment if it could be paid in monthly **installments** Yes No Don't Know

21. This survey was completed by: (Please check all that apply)

- Retired
- Employed
- Student
- Renter
- Seasonal Resident
- Business
- Unemployed
- Homeowner

22. The PUD is successful in providing utilities reliably and at a fair cost.

- Strongly Agree
- Agree
- Neutral
- Disagree
- Strongly Disagree

23. My Zip Code in Pend Oreille is: 99156 99180 99119 99139 99153 99152 99009 Other

24. I would support that ____% of my electric rate could pay for **high-speed** utility and Internet facilities.

- 10-15%
- 7-9%
- 4-6%
- 1-3%
- 0%

25. Do you have **high-speed** Internet access at your home Yes No Don't Know?
AND/OR at your office Yes No Don't Know?

26. Do you think **high-speed** Internet capability is necessary for Pend Oreille County? Why or Why Not?

27. How best can the cost of implementing **high-speed or broadband** facilities be funded?
